



WARRANTY SERVICE REQUEST

All pricing Effective January 1, 2011

Service Requested:

WARRANTY

* See warranty restrictions below

Sender's Information:

Tax ID #: Attach FL Resale Tax Cert.

Business Name: _____

Contact Person: _____ Email: _____

Shipping Address: _____

City: _____ State: _____ Zip: _____

Ph. Number: _____ Fax: _____

- Include a copy of this form with your shipment. Please use one warranty form per unit.

Unit Part Number:

Vehicle Year & Model:

Describe Failure/Symptoms:

>> use rear space if needed.

(We will contact you if we have further questions about malfunctions, otherwise we will proceed with repair and ship the unit back as requested)

*** If unit is out of warranty, or a dated-proof-of-purchase is missing, 50% of the standard repair price will be invoiced.**

All units are returned UPS Ground at no charge to the customer. Shipping upgrade is an added cost:

Rates based on single unit shipments: UPS Ground (Free) ___ 3-Day (\$25) ___ 2-Day (\$40) ___ Overnight (\$55) ___

Instrument Clusters (Dimensional weight): UPS Ground (Free) ___ 3-Day (\$40) ___ 2-Day (\$70) ___ Overnight (\$100) ___

ProgRama is not responsible for taxes, tariffs, or duties on international shipments. Prices are subject to change.

Select payment method for shipping upgrade or other charges not covered by this warranty claim:

COD (\$10.00 Surcharge) ___
(Cashiers check or Money order only)

Credit Card ___
Amex, Visa, MC only

Card Type: _____ Credit Card #: _____ Expiration: _____

Authorized Signature _____

- If no credit card is provided, default payment method is COD Secured.

Ship Your Unit to:

ProgRama, Inc.
3500 NW Boca Raton Blvd
Suite 501
Boca Raton, FL 33431
Attention: Repairs Department

For repairs, please use the repair & return form

Open Monday thru Friday
9:00AM – 6:00PM EST
(561) 961-2439
(866) 961-REMAN (7362)
Fax: (561) 338-2400