



Core Acceptance / Rejection Review

1. What is a Core?

A core is a used, rebuildable part.

2. Core Purchase Policy

- All units must be in rebuildable condition.
- No payment will be made for water damaged or incomplete units.
- No payment will be made for dismantled or re-assembled units.
- Additional cores not pre-approved will be subject to ProgRama's current needs and pricing.
- Unacceptable and unauthorized cores will remain the property of ProgRama unless customer requests otherwise. Return shipping will be at customers' expense.
- ProgRama reserves the right to refuse any core for any reason listed on this review.

ProgRama will reject or apply partial credit to cores that are not "rebuildable".

Cores returned that are partially damaged will only receive partial core credit refund.

Cores shipped for R&R (repair and return), which are partially damaged or incomplete, may not be repaired at all. However, any damaged core has "some value" – if your core is rejected, and it is currently listed on our "core wanted list", contact the core-purchasing department and inquire for a "street market value quote".

You may also email us at: cash4cores@programainc.com

3. Frequent Damages / Possible Rejection Cause

- Broken plastic/ metal cover/ casing
- Water damage
- Part number miss match (core returned does not match part number originally purchased)
- Missing components
- Burnt PC board or PC board tampered
- Damaged/ missing connectors

Note: Some cores externally look good, only after disassembly can the core value be fully assessed.

4. Improper Packaging and Shipping of Cores



Mixed Cores Shown:

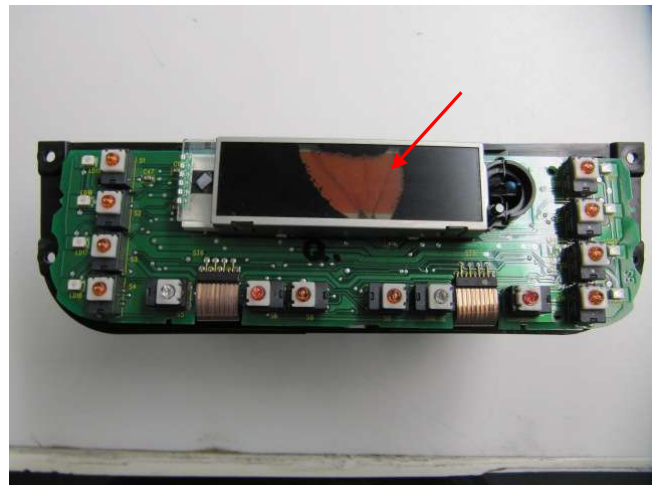
The proper packaging of cores is crucial. Improper packing will lead to damaging good cores by the movement and friction during transit between warehouses. Make sure you use proper filling material to protect your cores from bouncing!

5. Climate Control Units

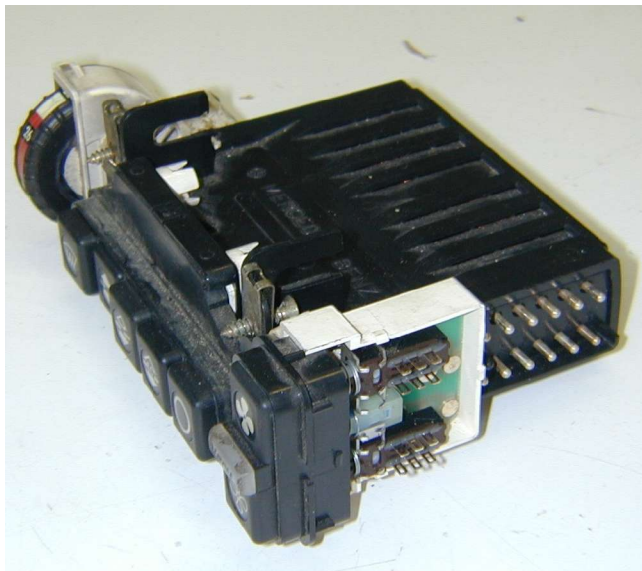
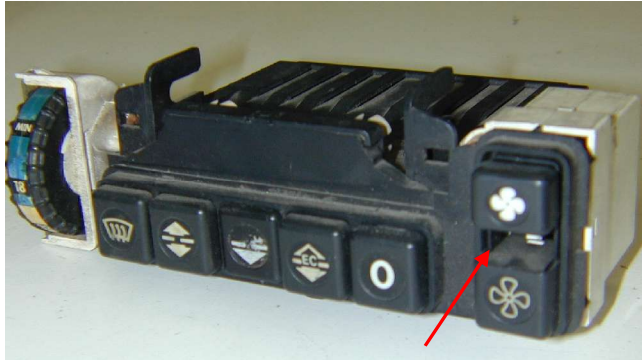
Cores that are not rebuildable are typically rejected or re-quoted at salvage value. These reasons include but are not limited to:



- Water damage
- Broken buttons
- Circuit boards: Cannot be burnt or damaged
- No broken covers



- Front plate must be in good condition
- LCDs: broken, depixelated and cracked LCDs are not reusable as cores
- No missing knobs
- No broken connectors
- Circuit boards (PCB): Cannot be burnt or damaged
- Missing buttons will be considered as an incomplete unit
- No broken covers



- Missing cover will be considered as an incomplete unit

6. ABS Modules and Air Mass Sensors



- No broken covers
- No broken or missing coils
- No damaged housing
- Filament must be intact
- No open covers

