



## REPAIR & RETURN "R&R" SERVICE REQUEST

All pricing effective January 01, 2017

### Service Requested (Please Initial Line)

Repair  Bench Test (\$125 fee)

Bench test fee applied to repair once approved.

### Sender's Information:

Tax ID #: Attach FL Resale Tax Cert.

Business Name: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Email: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Ph. Number: \_\_\_\_\_ Fax: \_\_\_\_\_

- A copy of this form must accompany your shipment. Please use one repair-form per unit.

Unit Part Number:

Vehicle Year & Model:

Describe Failure/Symptoms:

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>> use back space if needed.

(We will contact you if we have further questions about malfunction described, otherwise we will proceed with repair and ship the unit back as requested)

### Select Payment Method (Default payment method if no selection is made will be COD Secured):

COD (\$15.00 Surcharge) \_\_\_\_\_  
(Cashiers check or Money order only)

Credit Card \_\_\_\_\_  
Amex, Visa, MC only

Credit Card #: \_\_\_\_\_ Expiration: \_\_\_\_\_ CVV: \_\_\_\_\_

Authorized Signature \_\_\_\_\_

### Select Return Shipping Service (Default shipping method if no selection is made will be Ground Service):

Rates based on single unit shipments: UPS Ground (\$20) \_\_\_\_\_ 3-Day (\$35) \_\_\_\_\_ 2-Day (\$50) \_\_\_\_\_ Overnight (\$70) \_\_\_\_\_

Instrument Clusters (Dimensional weight): UPS Ground (\$30) \_\_\_\_\_ 3-Day (\$40) \_\_\_\_\_ 2-Day (\$70) \_\_\_\_\_ Overnight (\$100) \_\_\_\_\_

ProgRama is not responsible for taxes, tariffs, or duties on international shipments.

**Ship Your Unit to: ProgRama, Inc.**  
3303 North Dixie Hwy  
Boca Raton, FL 33431  
Attention: Repair Department

Open Monday thru Friday  
Phone: (866) 961-7362  
Fax: (561) 338-2400

- If you are claiming a warranty, please use our warranty claim form.