



REPAIR & RETURN "R&R" SERVICE REQUEST

All pricing effective January 01, 2020

Service Requested (Please Initial Line)

Repair Bench Test (\$125 fee)

Bench test fee applied to repair once approved.

Sender's Information:

Tax ID #: Attach FL Resale Tax Cert.

Business Name: _____

Contact Person: _____ Email: _____

Shipping Address: _____

City: _____ State: _____ Zip: _____

Ph. Number: _____ Fax: _____

- A copy of this form must accompany your shipment. Please use one repair-form per unit.

Unit Part Number:

Vehicle Year & Model:

Describe Failure/Symptoms:

>> use back space if needed.

(We will contact you if we have further questions about malfunction described, otherwise we will proceed with repair and ship the unit back as requested)

Select Payment Method (Default payment method if no selection is made will be COD Secured):

COD (\$15.00 Surcharge) _____
(Cashiers check or Money order only)

Credit Card _____
Amex, Visa, MC only

Credit Card #: _____ Expiration: _____ CVV: _____

Authorized Signature _____

Select Return Shipping Service (Default shipping method if no selection is made will be Ground Service):

Rates based on single unit shipments: UPS Ground (\$20) _____ 3-Day (\$35) _____ 2-Day (\$50) _____ Overnight (\$70) _____

Instrument Clusters (Dimensional weight): UPS Ground (\$30) _____ 3-Day (\$40) _____ 2-Day (\$70) _____ Overnight (\$100) _____

ProgRama is not responsible for taxes, tariffs, or duties on international shipments.

Ship Your Unit to: ProgRama, Inc.
3303 North Dixie Hwy
Boca Raton, FL 33431
Attention: Repair Department

Open Monday thru Friday
Phone: (561) 338-8843
Fax: (561) 338-2400

- If you are claiming a warranty, please use our warranty claim form.