



WARRANTY SERVICE REQUEST

All Pricing Effective January 1, 2020

Service Requested:

WARRANTY

* See warranty restrictions below

Sender's Information:

Tax ID #: Attach FL Resale Tax Cert.

Business Name: _____

Contact Person: _____ Email: _____

Shipping Address: _____

City: _____ State: _____ Zip: _____

Ph. Number: _____ Fax: _____

- Include a copy of this form with your shipment. Please use one warranty form per unit.

Unit Part Number

Vehicle Year & Model:

Unit Part Number 2:

Vehicle Year & Model:

Unit Part Number 2:

Vehicle Year & Model:

Describe Failure/Symptoms:

>> use rear space if needed.

(We will contact you if we have further questions about malfunctions, otherwise we will proceed with repair and ship the unit back as requested)

All units are returned UPS Ground at no charge to the customer. Shipping upgrade is an added cost:

Rates based on single unit shipments: UPS Ground ____ 3-Day (\$45) ____ 2-Day (\$60) ____ Overnight (\$85) ____

Instrument Clusters (Dimensional weight): UPS Ground ____ 3-Day (\$40) ____ 2-Day (\$70) ____ Overnight (\$100) ____

ProgRama is not responsible for taxes, tariffs, or duties on international shipments.

Select payment method for shipping upgrade or other charges not covered by this warranty claim:

COD (\$15.00 Surcharge) ____
(Cashiers check or Money order only)

Credit Card ____
Amex, Visa, MC only (No Discovery)

Credit Card #: _____ Expiration: _____ CVV: _____

Authorized Signature _____

- If no credit card is provided, default payment method is COD Secured.

Ship Your Unit to: ProgRama, Inc.
3303 North Dixie Hwy
Boca Raton, FL 33431
Attention: Repair Department

Open Monday thru Friday
Phone: (561) 338-8843
Fax: (561) 338-2400

For repairs, please use the repair & return form